



Tutorials for Parents

- Tutorial – Parent App – First Time Login
<https://rollcall.freshdesk.com/support/solutions/articles/27000051130-tutorial-parent-app-1st-time-login>
- Tutorial – Finding a Bus and Stop
<https://rollcall.freshdesk.com/support/solutions/articles/27000052786-tutorial-parent-app-finding-a-bus-and-stop>
- Tutorial – Creating a Booking (AM & PM)
<https://rollcall.freshdesk.com/support/solutions/articles/27000052772-tutorial-parent-app-creating-a-booking-am-pm->
- Tutorial – Booking a Child on Multiple Buses
<https://rollcall.freshdesk.com/support/solutions/articles/27000052785-tutorial-parent-app-booking-a-child-to-multiple-buses>
- Tutorial – Changes and Bookings
<https://rollcall.freshdesk.com/support/solutions/articles/27000051129-tutorial-parent-app-changes-and-bookings>
- Tutorial – Setting Alerts
<https://rollcall.freshdesk.com/support/solutions/articles/27000051127-tutorial-parent-app-setting-alerts>
- Tutorial – Absences (for the bus only)
<https://rollcall.freshdesk.com/support/solutions/articles/27000051128-tutorial-parent-app-absences->

Viewing the Bus in Real Time

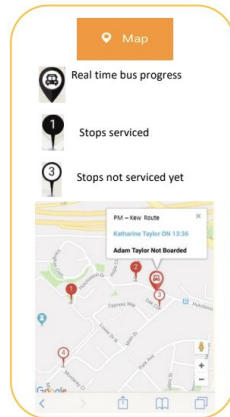


Knowing that your child has boarded the bus and is safely on their way home or to school, is now at your fingertips with the RollCall Parent App

Parents can see the location of the school bus in real time.

If you tap on the bus icon, you'll see the status of your child:

- Not Boarded
- ON and the time
- OFF and the time



Works on all smartphones



When your child scans on or off the bus, you can choose to receive an automatic alert to reassure you that they have made it safely to school.



Need to book your child on a different bus or stop? It is easy and simple in RollCall, again just a few clicks. And if there are no capacity on the bus then you cannot get a booking. RollCall is about safe and secure travel for your child.



Need someone in your family to look after your children for a few days the RollCall App lets you. Parents now have the ability to set up extra carers and then deactivate them when you return.



If your child accidentally boards the incorrect bus, not only will you be alerted but you will instantly have visibility of the actual bus your child is travelling on.



Using the latest geospatial technology if your child scans off at the wrong stop or possibly outside of a designated stop you can be alerted by email with the time and the actual location where this took place.

Join the RollCall Community today and enjoy the peace of mind it delivers daily!

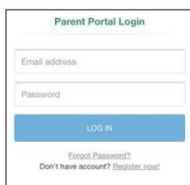
Using the RollCall Parent App

Quick guide to using RollCall Parent App

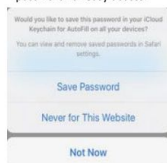


Step 1 - Receive email and click on the link provided by your school

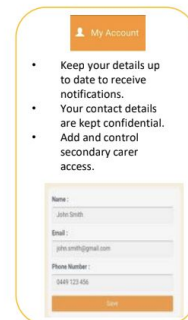
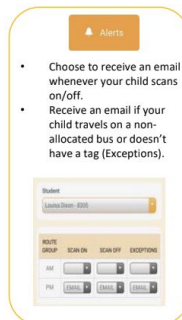
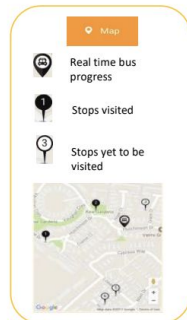
Step 2 - Login



With the 1st login, save the password for easy access.



Step 3 - Choose your options



Useful Tip:

Save the web app to your home screen. At the bottom of the browser click on this

